

BellSouth Telecommunications, Inc

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2005 SEP - 2 PM 3: 27
Guy M. Hicks

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September 2, 2005

VIA HAND DELIVERY

Hon. Ron Jones, Chairman Tennessee Regulatory Authority 460 James Robertson Parkway Nashville, Tennessee 37243

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Re: Docket to Establish Generic Performance Measurements, Benchmarks and Enforcement Mechanisms for BellSouth Telecommunications, Inc. Docket No. 01-00193

Dear Chairman Jones:

Consistent with the terms of the Settlement Agreement relating to performance measurements approved by the Authority in this proceeding, BellSouth is filing fifteen copies of a Notification Report for the October 2005 data month and a Preliminary Notification Report for the data month of November 2005. These Reports are being filed for informational purposes with all of the state public service commissions in BellSouth's nine-state region.

Copies of the enclosed are being provided to counsel of record. Thank you for your assistance in this regard.

Very truly yours,

Gúγ M. Hicks

GMH:ch



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September 1, 2005

DELIVERED VIA ELECTRONIC MAIL AND DELIVERED VIA CERTIFIED MAIL

Mr. Reece McAlister Executive Secretary Georgia Public Service Commission 244 Washington Street, S W Atlanta, Georgia 30334-5701

Re Performance Measurements for Telecommunications Interconnection, Unbundling, and Resale, Docket No 7892-U

Dear Mr McAlister:

Consistent with the Commission's July 19, 2002 Order, BellSouth Telecommunications, Inc ("BellSouth") is filing a Proposed Notification Report for the October 2005 data month and a Preliminary Notification Report for the data month of November 2005. These proposed changes will be discussed at the September 8, 2005 industry conference call

Enclosed herein, please find an original and sixteen (16) copies, as well as an electronic version, of these Data Notification Reports I would appreciate your filing same in the above-referenced docket and returning the one (1) extra copy stamped "filed" in the enclosed stamped, self-addressed envelope

Thank you for your attention to this matter

Yours very truly,

W130001000

LSF:nvd Enclosures

Mr. Leon Bowles (w/enclosure) (via electronic mail at leonb@psc.state.ga.us)
Mr. Patrick Reinhardt (w/enclosure) (via electronic mail at patrickr@psc state.ga.us)
Parties of Record (w/enclosure) (via electronic mail)

599904/599902/599905

PROPOSED OCTOBER 2005 DATA NOTIFICATION

BellSouth proposes making the changes described in this document to generate results for the October 2005 data month. Results for the October 2005 data month will be posted as follows:

Preliminary results November 21, 2005 Final results November 30, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified

Software Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, LMOS, WFA, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as software Releases are implemented

Provisioning Measurements

(1) Affected Measures: P-13D (Florida, Louisiana, and North Carolina)

Description of Change: Currently, BellSouth does not exclude "unapproved ports" from this measure because the mechanical means is not present to do so. BellSouth proposes to mechanically exclude these records where the CLEC did not call back in 30 minutes, causing an unapproved port. This proposed change was Item (1) on the Preliminary October Data Notification filed on August 1, 2005 (RQ7014)

Impact of Change: None

Billing Measurements

(2) Affected Measures: B-10

Description of Change Currently, when a CABS billing dispute is escalated, the date the dispute was escalated is used as the date that a response was sent to the CLEC to determine whether the timeliness requirement was met. In many cases, a separate

response was sent to the CLEC before the escalation date. When the two dates are different, BellSouth will now use the date that the response was sent to the CLEC instead of the escalation date to determine whether the response was timely. This proposed change was Item (2) on the Preliminary October Data Notification filed on August 1, 2005. (RQ6988)

Impact of Change: For May 2005, in Florida, 16 of 3837 (0.4%) were incorrectly assigned the escalated date rather than the closed date. For Tennessee, for the same period, 24 of 567 records (4.4%) were incorrectly assigned the escalated date rather than the closed date.

599902

PRELIMINARY NOVEMBER 2005 DATA NOTIFICATION

BellSouth is considering making the changes described in this document to generate results for the November 2005 data month. Results for the November 2005 data month will be posted as follows:

Preliminary results December 20, 2005 Final results December 30, 2005

BellSouth provides Data Notifications each month in compliance with the Georgia Public Service Commission's Order of July 19, 2002. This order specifies that when BellSouth proposes making any changes to the methods by which performance data is calculated, it must provide written notice. This notice must be provided on the first business day of the month before the data month in which the change will be made. BellSouth must also provide notification if it is considering making changes to the method of calculating data for the following month.

The "Affected Measures" described in this notice are those set forth in the Georgia Service Quality Measurement ("SQM") Plan, unless otherwise noted. All "Impact of Change" descriptions are stated at the measurement level, unless the sub-metric level is specified.

Software Releases may affect monthly data flows from the source systems (e.g., LEO, LESOG, LMOS, WFA, etc.) that PMAP uses to calculate measurements. BellSouth will make changes to PMAP to ensure that data continues to be correctly captured as software Releases are implemented.

Ordering Measurements

(1) Affected Measures: O-7, O-8, O-9 & O-10

Description of Change: Currently, BellSouth is incorrectly identifying Non-Complex Business LSRs/orders as being submitted to and issued by the Complex Center when they are actually being handled by the Resale Group. Since these two centers within the LCSC have different operating hours, Bellsouth proposes to correctly capture and report the LSRs for the Resale Center and apply the correct center hours to these duration measures. (RQ5837)

Impact of Change BellSouth continues to investigate the impact of this change. Due to the small number of LSRs received (and incorrectly identified as being worked in the wrong center) when both centers are closed for business, the impact is minimal.

599905

PARTIES OF RECORD

Docket No. 7892-U

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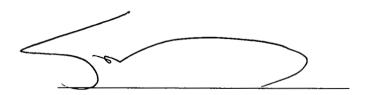
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CERTIFICATE OF SERVICE

I hereby certify that on September 2, 2005, a copy of the foregoing document was served on the following parties, via the method indicated: [] Hand David Eppsteiner AT&T [] Mail 1200 Peachtree Street, Suite 8100 [] Facsimile Atlanta, Georgia 30309 [] Overnight eppsteiner@att.com [x] Electronic Henry Walker, Esquire [] Hand Boult, Cummings, et al. [] Mail P. O. Box 198062 [] Facsimile Nashville, TN 37219-8062 [] Overnight hwalker@boultcummings.com [x] Electronic James Murphy, Esquire [] Hand Boult, Cummings, et al. [] Mail P. O. Box 198062 [] Facsimile Nashville, TN 37219-8062 [] Overnight murphy@boultcummings.com [x] Electronic Charles B. Welch, Esquire [] Hand Farris, Mathews, et al. [] Mail 618 Church St., #300 [] Facsimile Nashville, TN 37219 [] Overnight cwelch@farrismathews.com [x] Electronic Dana Shaffer, Esquire [] Hand XO Communications, Inc. [] Mail 105 Malloy Street [] Facsimile Nashville, TN 37201 [] Overnight dshaffer@xo.com



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